

Letter No. 04-NULM-56/16...../UD&HD

Government of Bihar
Urban Development & Housing Department

Date: 15.6.17

From:

Chaitanya Prasad, I.A.S.
Principal Secretary,
Urban Development & Housing Department,
Vikas Bhawan,
Government of Bihar

To,

The Managing Director,
Sahithi Systems Pvt. Ltd
103, Swathi Manors,
Adj. Lane to Green House
Near Aditya Trade Centre
Mythrivanam Raod, Amarpeet
Hyderabad – 500016

Sub: Notice Regarding Non- Conformance and Unsatisfactory Performance of your company.

Dear Sir/Madam:

This has reference to your contract with UD&HD, Bihar for providing skill training under Employment Through Skill Training and Placement component of NULM vide No. SPUR-PMU/174/NULM-EST&P (Vol.2)/2014/91 dated 05-01-2015.

The department has observed non-conformance and unsatisfactory performance of your company in the following aspects:

- 1) Against the target of 8970 candidates in Tally, DTP, Stenography, Office Management and Web -designing courses assigned to Sahithi Systems during 2015-16, Sahithi Systems Pvt. Ltd. Has, till date, completed training of only 2161 candidates. Sahithi Systems also failed to initiate new trainings against the work orders issued to it during second phase. As a result, the annual targets of the department could not be achieved.
- 2) Out of 2161 candidates trained so far, the certification of only 630 candidates has been done. No effort has been made by your Company to ensure certification of rest of the candidates.
- 3) It has been observed that Sahithi Systems failed to provide necessary support required for the assessment of the successful candidates trained at its centers due to which large number of candidates have been denied certification.
- 4) Despite successful training of 630 candidates, not a single placement has been ensured.
- 5) Department has written several mails to Mr. Sunil Baru and Mr. Dilip, the Regional and State Heads respectively, regarding non-performance of the organization. However, despite repeated requests, department failed to get any response from them.

etc

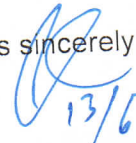
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- 6) Department has already made a payment of Rs. 18,09,000/- as first installment to Sahithi Systems Pvt. Ltd on 14.8.2015. However, it has been reported that all your training centers have been closed after receiving the aforementioned payment.
 - 7) Your company has withdrawn all staff positioned at Training Centers and State Office.
 - 8) Your company has failed to submit periodic reports and other documents required by the department.

The non-performance/unsatisfactory performance is a breach of Clause No. 3 (3.1) and 4 (4.3) of the contract and Clause 4.3 (c) and (e) of the Terms of Reference which provides that "SULM has offered and the STP has accepted this engagement, on the terms set out in this agreement, to provide independent training and employment services for Employment through Skill Training & Placement (EST&P) component of NULM, as set out in the Terms of Reference attached as Appendix 1 to this agreement".

Your company is directed to resolve all the issues stated above within 15 working days (i.e. by 26th June, 2017) and take all such necessary actions and steps to maintain the standard of services required under the contract terms and conditions. In the event that no satisfactory remedial action has been taken by the said date, the department will invoke actions against your company in accordance with Clause No. 9 of the contract. In the meantime, our rights are reserved.

With regards,

Yours sincerely,


13/6/2017

Principal Secretary
Urban Development & Housing Department